



HARDSCAPE INSTALLATION WARRANTY

Warranty includes:

1. All materials are guaranteed under the manufacturer's warranty, excluding natural stone materials. *
2. Workmanship is guaranteed for 5 years from the date of invoice for the installation by Country Farms for all paver and wall block projects. Repairs covered under warranty come at no labor or material cost to customer.

Warranty does NOT include:

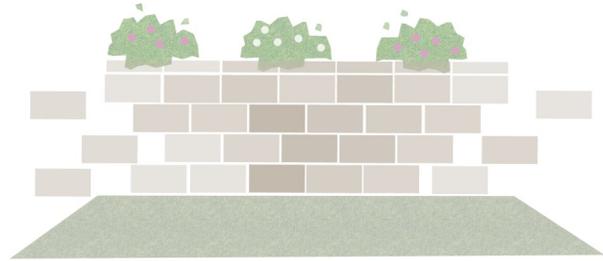
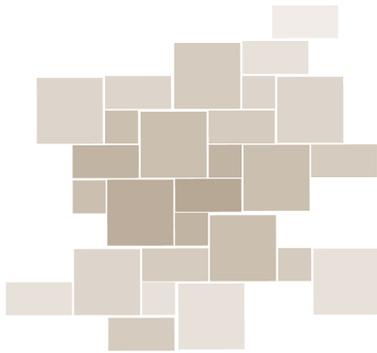
1. Warranty does not cover polymeric sand joint.
2. Warranty does not cover any workmanship or materials provided by anyone other than Country Farms. Warranty is void if alterations or changes are made by anyone else.
3. Warranty does not cover settlement that results from the placement or compaction of soil by another contractor.
4. Warranty does not cover hardscapes damaged by abnormal weather conditions such as floods, excessive wind, drought, severe freezing, abnormal rain, underground springs or natural settling.
5. Warranty does not cover hardscapes damage due to vandalism, use of winter salt or snow/ice accelerator products, animals, fire, tree falls, mechanical damage, removal or relocation, efflorescence**, or stains.
6. Exact color matches are not guaranteed.
7. Warranty is not transferrable. Warranty terminates if original customer sells or no longer owns the project that was completed by Country Farms.
8. There is no warranty on past-due accounts or jobs that are not paid in full.
9. Warranty is void if new excavation, digging, or soil removal creates the questioned defect.

* Manufacturer does not cover cost of labor. If Country Farms Inc. deems the area a warranty issue, repair or replacement of the defective materials or workmanship at the expense of Country Farms Inc. If it is deemed the area is affected by negligence or intentional misconduct of the owner, repair or replacement will be at expense of the owner including all materials and labor.

Replacements and/or repairs under this warranty shall not carry a new warranty, but shall only carry the unexpired portion of the original warranty provided.

** Efflorescence is a naturally occurring process in all concrete products that sometimes appears in the form of a white powdery film on the pavement surface. It does not compromise in any way the structural integrity or functionality of the product. Efflorescence cannot be prevented but will wash off over time or can be treated and cleaned with an efflorescence cleaner.

Here are some tips for caring for your new Hardscape project!



CONCRETE PRODUCTS

All outdoor concrete products are porous. Because of this, if not properly cared for, they can become dirty or may begin to grow algae or moss.

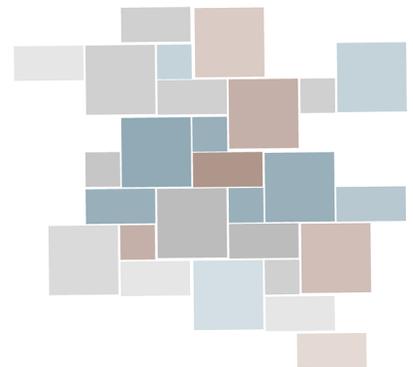
CLEANING: We do not recommend high pressure washing of these products. We carry cleaning products to remove algae, moss, and efflorescence, as well as cleaners for rust, grease, and other hard to remove stains.

SEALING: Sealing will help repel dirt, moss/algae, stains, and will enhance color of concrete product. Gloss (wet look), semi-gloss, and matte finish sealers are available.

NATURAL STONE

Keep surface clear of dirt, damp leaves, acidic products, and oils to avoid stains on the natural stone. Avoid using cleaners containing acids.

Sealing natural stone is based on personal preference. If you choose to seal make sure to test in a spot that it is not very noticeable to ensure that you will be happy with the end result.



Country Farms offers maintenance services for cleaning and sealing of hardscape surfaces, repairing shifted and settled paving stones, and installing polysand to paver joints. Cleaning and sealing products as well as polysand are available through Country Farms for DIY cleaning projects.

Please call us for questions! 724-837-4650