



LANDSCAPE INSTALLATION WARRANTY

Country Farms provides a 1-Year Plant Warranty (from date of invoice)—1 Time Replacement of all plants that **Country Farms has installed.**

This warranty has several exclusions:

1. No warranty exists on sod, annuals, dogwood and hemlock trees, sale or clearance plants.
2. No warranty on past-due accounts or jobs that are not paid in full.
3. No warranty due to neglect or over/under watering.
4. No warranty due to damage from pests, rabbit, deer or other animals, vandalism or weather related issues, such as high winds, ice, hail, drought, flooding, extreme cold, and severe winter conditions.
5. Plant material covered by this warranty must be planted in the ground. Plant material in containers are at the risk of the customer.
6. Warranty is not transferrable. Warranty terminates if original customer sells or no longer owns the project that was completed by Country Farms.
7. Plants replaced under this warranty shall not carry a new warranty.

Replacement of plant material is subject to availability. We reserve the right to substitute a different plant variety if we determine that the original plant has not adapted to the site or if replacement plant is unavailable.

To ensure the survival of any replacement plants, replanting will be done only during appropriate planting seasons when weather conditions are favorable.

Replacement or store credit will be issued. No cash refunds will be given.

PLANT REPLACEMENT PROCEDURE

- Call our customer service representative at 724-837-4650 or email at customerservice@countryfarmsinc.com.
- Please include your name, address, and plant concern. Include photos if possible.
- A Country Farms representative will then schedule a visit to ascertain the condition of the plant and discuss a possible replacement.



Here are some tips for caring for your new landscape project!

WATERING



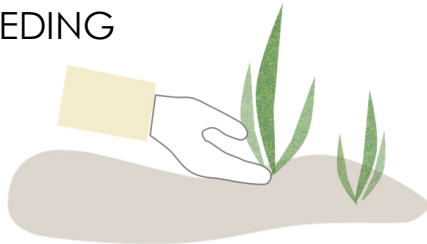
A consistent watering schedule should be maintained for at least the first year. Keep in mind this timetable can vary due to weather conditions, type of soil, and exposure to sun or shade. Effective watering is best achieved by turning the flow from your hose to a slow trickle and placing it at the base of each plant for several minutes. Length of watering time will vary according to the size of your plant.

MULCHING



Mulching around your plants helps to insulate the roots from the effect of adverse weather conditions. In our dry summers, a good covering of mulch (approx. 3-4 inches) will help to conserve moisture your trees and shrubs need. Mulch will reduce the ability of weeds to grow in your planting beds as well. Be careful not to pile mulch too deeply against the base of your plant reducing the air supply to the root system, this can be detrimental to the life of your plant.

WEEDING



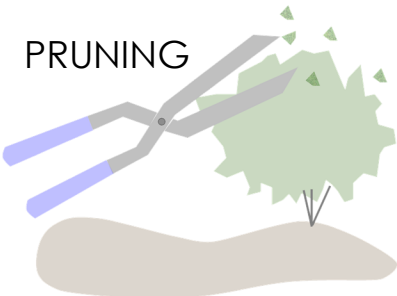
A well-tended to shrub bed will be more pest-resistant, more colorful, and generally longer-lived than the average shrub bed.

FERTILIZING



After the first month, fertilize regularly with a well balanced fertilizer and broadcast under the spread of the branches. Follow product instructions on package. Country Farms can help you choose a fertilizer for your specific needs.

PRUNING



Established plants are pruned only for cultural or maintenance purposes. Improving structure is of primary importance. Work for uniform spacing on main stems and branches, thin out weak growth, raise the head of a tree gradually by removing lowest branches, starting at least 2 years after planting.

Country Farms offers Property Maintenance programs for services such as trimming, weeding, pruning, cutback and cleanups, leaf debris and removal, re-edging, re-mulching, and other basic maintenance.

If interested, please contact us! 724- 837-4650.

